



Dedicated to healing through tissue transplantation

# CTE COVID-19 experience SATiBA

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# Challenges

- Shortages of donors
- ► Financial implications
- ► Health and safety issues for employees
- Communication change
- Mental health of staff and coping with the effects of COVID-19
- Introduction of rotational work schedule





#### **Shortages of donors**

Decline in deceased long bone donors
 Jan-Dec 2020 versus 2019, 28% Decline
 Jan-Sep 2021 versus 2020, 32% decline

Decline in living bone donors (Femoral heads)





## Financial implications

Suspension of elective surgeries during the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> wave

• Orders were less, therefore less income

 Experiencing difficulties to be able to pay suppliers for services rendered





### Health and safety

• Preventative measures enforced on employees from contracting the virus (especially at the workplace),

 Introduction of screening station at the entrance of the building and other safety measures

Constant education and awareness on the virus





#### Communication change

 Since there was no face to face meetings, technology had to be the only way of communicating

 Meetings being held via virtual, so people had to familiarise themselves with such platforms

Having an acting staff WhatsApp group





#### Mental health of employees

Some employees lost their loved ones to the virus

 Increasing the stress level and fear (at least there was no stigma experienced)

Missing work due to preparations of the burial





#### Rotational work schedule

 With some members testing positive, the CTE had to close down as they were first contacts with other staff members, which meant 90% of workforce was on mandatory quarantine

 Therefore forcing us to introduce rotational work schedule, to have one team at a time at work

Therefore preventing a total shutdown should there be positive cases





#### The Good

Haven't lost any staff members from the pandemic

Maintained our ISO 9001:2015 certification

Continued with Awareness events were done via electronic media.
 Such as radio interviews, social media pages etc.

Participation in the opening of the Science Centre in Cofimvaba,
 Eastern Cape







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